QP CODE: 21100767

21100767

Reg No : .....

Name : .....

B.Voc Degree Examination, MARCH 2021

First Semester

B.Voc Tourism and Hospitality Management

THM1GT03 - MANAGEMENT PROCESS & ORGANIZATIONAL BEHAVIOR

2019 Admission Onwards

4B1CD5E9

Time: 3 Hours Max. Marks : 80

Part A

*Answer any **ten** questions.*

Each question carries 2 marks.

1. What is meant by perspective?
2. What do you mean by responsibility?
3. What is administration?
4. What is long term planning?
5. What is meant by research decision?
6. What is decentralisation?
7. What is meant by transfer?
8. What is direction function of management?
9. What is personality?
10. What is meant by bureaucratic personality?
11. What is task forces?
12. What is negetive attitude?

(10×2=20)

Part B

*Answer any **six** questions.*

Each question carries 5 marks.

13. What are the functions of management?
14. What are the objectives of planning?

15. List out the features of informal organisation?

16. What is an interview?

17. Describe the importance of leadership.

18. Control ensures attainment of enreprise objective. Comment.

19. What are the advantages of group decision making?

20. How the management ensures women's safety in an organisation?

21. How does the management motivates the women in an organisation?

(6×5=30)

Part C

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. Discss the factors which led to the recognition of corporate social responsibility.

23. Discuss the importance of organising.

24. Explain the importance of motivation.

25. What are the factors which influence individual behavior?

(2×15=30)